



Infinera Global Quality



Infinera Vision

A World-class Quality Differentiates Infinera

QUALITY POLICY

Infinera is committed to:

- **Customer-centric focus**
...to maximize customer alignment and satisfaction with our products and services
- **World-class Quality**
...is in our DNA and we strive for continual improvement
- **Drive for results**
...to meet our commitments through e2e Quality support and to secure our sustainable business growth
- **Visionary and innovative spirit**
...to proactively manage future customer and market expectations
- **Honesty and trust**
...to comply with applicable standards and statutory requirements and promote sustainability

GLOBAL QUALITY MISSION

Customer-centric focus

- World-class customer experience
- Best-in-class quality AND reliability

Business-Focused

- Internal Q consultant to the business with independence and authority
- Process-based BMS to drive performance monitoring, continual improvement, and risk-based thinking

End-to-end Global Quality Structure

- Engagement with all functions and processes
- Incorporate quality best practices and process expertise
- Full customer journey over product lifecycle