Infinera California Resident Privacy Notice

This California Resident Privacy Notice supplements the information and disclosures contained in our <u>Privacy Policy</u>. It applies to individuals residing in California from whom we collect Personal Information as a business under the CPRA.

Assistance For the Disabled

Alternative formats of this Privacy Notice are available to individuals with a disability. Please contact **dataprivacy@infinera.com** for assistance.

Personal Information Collection, Use, and Disclosure

For the purposes of this notice, **Personal Information** means information that identifies, relates to, describes, is reasonably capable of being associated with, or could reasonably be linked, directly or indirectly, with a particular consumer or household, or as otherwise defined by the California Privacy Rights Act (California Civil Code §§ 1798.100 *et* seq.) and its implementing regulations, as amended or superseded from time to time ("CPRA").

Personal Information does not include information that is:

- Publicly available, such as information that is lawfully made available from government records.
- Deidentified or aggregated.
- Otherwise excluded from the scope of the CPRA.

The chart below provides the categories of Personal Information we have collected, disclosed for a business purpose, or used for business or commercial purposes in the preceding twelve months since this notice was last updated. The examples of Personal Information provided for each category reflect each category's statutory definition and does not list exhaustively all of the specific types of Personal Information associated with each category.

Category	We Collect	We Disclose	We Sell	Categories of Third Parties to Which We Disclose Personal Information
A. Identifiers	Yes	Yes	No	All
Examples: Name, alias, postal address, unique personal identifier, online identifier, internet protocol address, email address, account name, or other similar identifiers.				
B. Categories of Personal Information in Cal. Civ. Code Section 1798.80(e)	Yes	Yes	No	All
Examples: Name, signature, , address, telephone number				

C. Commercial Information	Yes	Yes	No	IV and V
Examples: Records of personal property, products or services purchased, obtained, or considered, or other purchasing or consuming histories or tendencies.				
D. Internet or Other Electronic Network Activity Information	Yes	Yes	No	All
Examples: Browsing history, search history, and information regarding a consumer's interaction with an internet website, application or advertisement.				
E. Professional or employment-related information	Yes	Yes	N/A	IV and V
Examples: Job application or resume information, past and current job history, and job performance information.				
F. Inferences Drawn from Personal Information	Yes	Yes	No	All
Examples: Consumer profiles reflecting a consumer's preferences, characteristics, psychological trends, preferences, predispositions, behavior, attitudes, intelligence, abilities, and aptitudes.				

Do We Use Cookies?

Please refer to our Privacy Policy.

Google Analytics

Please refer to our Privacy Policy.

Tracking Across Time and Different Sites

Please refer to our Privacy Policy.

In the preceding twelve months, we have not sold any California resident's Personal Information. Nor have we disclosed any Personal Information to third parties for cross- context behavioral advertising. We also do not sell the Personal Information of children under 16 nor disclose it to third parties for cross-context behavioral advertising.

Use of Personal Information

We collect, use, and disclose your Personal Information in accordance with the specific business and commercial purposes below:

- 1. **Providing Services**: Providing our services.
- 2. **Communicating**: Communicating with you, providing you with updates and other information relating to our services, providing information that you request, responding to comments and questions, and otherwise providing customer support.
- 3. **Marketing**: Marketing purposes, such as developing and providing promotional and advertising materials that may be useful, relevant, valuable or otherwise of interest to you.
- 4. **Personalization**: Personalizing your experience on our services such as presenting tailored content.
- 5. **Sending Messages**: Sending you text messages or push notifications.

- 6. **Facilitating Payments**. Facilitating transactions and payments.
- 7. **Deidentification and Aggregation**: De-identifying and aggregating information collected through our services and using it for any lawful purpose.
- 8. **Compliance**: For compliance purposes, including enforcing our Terms of Service or other legal rights, or as may be required by applicable laws and regulations or requested by any judicial process or governmental agency.
- 9. **Auditing Interactions**: Auditing related to a current interaction with you and concurrent transactions, including, but not limited to, counting ad impressions to unique visitors, verifying positioning and quality of ad impressions, and auditing compliance with this specification and other standards.
- 10. **Fraud and Incident Prevention**: Detecting security incidents, protecting against malicious, deceptive, fraudulent, or illegal activity, and prosecuting those responsible for that activity.
- 11. **Debugging**: Debugging to identify and repair errors that impair existing intended functionality.
- 12. Contracting Vendors: Contracting with service providers to perform services on our behalf or on their behalf, including maintaining or servicing accounts, providing customer service, processing or fulfilling orders and transactions, verifying customer information, processing payments, providing financing, providing advertising or marketing services, providing analytic services, or providing similar services on behalf of the business or service provider.
- 13. **Research**: Undertaking internal research for technological development and demonstration.
- 14. **Improving Our Services**: Undertaking activities to verify or maintain the quality or safety of our services, and to improve, upgrade, or enhance our services.
- 15. **Enabling Transactions**: Otherwise enabling or effecting, directly or indirectly, a commercial transaction.
- 16. **Notified Purpose**: For other purposes for which we provide specific notice at the time the information is collected.

Note on Sensitive Personal Information: We do not infer characteristics from sensitive personal information. We only use sensitive Personal Information as necessary to perform the service the average person would reasonably expect when requesting those services, to ensure security and integrity, short term transient use, to maintain the quality of our products and services, or for other purposes permitted by the California Privacy Rights Act and implementing regulations without the right to opt out.

Collection of Personal Information

In the preceding twelve months since this notice was last updated, we have collected Personal Information from the following categories of sources:

- A. You/Your Devices: You or your devices directly.
- B. **Users**: Other users of our services.
- C. Affiliates: Affiliates.
- D. **Resellers**: Consumer data brokers.
- E. Partners: Business partners.
- F. Public: Publicly accessible sources.
- G. Service providers, for example, analytics providers, IT, and system administration services.
- H. Automated technologies, for example, browsing activity collected by automated technologies on the website.
- I. Third parties, for example, lawyers, bankers, auditors, and insurers who provide consultancy, banking, legal, insurance, and accounting services.
- J. Marketing/advertising companies, for example, from social media platforms, consumer research companies, and analytics or marketing/advertising companies.
- K. Surveillance/recording technologies installed by Company, for example, video surveillance in common areas of Company facilities, voicemail technologies, and audio recording technologies with consent to the extent required by law.

Disclosure of Personal Information

Pursuant to our <u>Privacy Policy</u>, we disclose your Personal Information to the following categories of third parties:

- I. Advertisers: Advertising networks.
- II. **Analytics Providers**: Data analytics providers.
- III. Social Networks: Social networks.
- IV. **Affiliates**: Affiliates.
- V. **Vendors**: Vendors and service providers.
- VI. **Third Parties with Consent**: Other third parties for whom we have obtained your permission to disclose your Personal Information.
- VII. **Required Disclosures**: We may be required to disclose Personal Information in a court proceeding, in response to a court order, subpoena, civil discovery request, other legal process, or as otherwise required by law.
- VIII. **Legal Compliance and Protections**: We may disclose Personal Information when we believe disclosure is necessary to comply with the law or to protect the rights, property, or safety of Company, our users, or others.

How Long We Keep Your Personal Information

We retain your Personal Information for the duration of the customer relationship, if any. We also retain your Personal Information for 12 months after our last interaction with you. We will retain Personal Information longer as necessary to comply with legal, administrative, contractual or procedural requirements, for example, a litigation hold.

Your California Privacy Rights

If you are a California resident, you may exercise the following rights.

Right to Know and Access. You may submit a verifiable request for information regarding the: (1) categories of Personal Information collected, sold, or disclosed by us; (2) purposes for which categories of Personal Information are collected, sold, or shared by us; (3) categories of sources from which we collect Personal Information; (4) categories of third parties with whom we disclosed, sold, or shared Personal Information; and (5) specific pieces of Personal Information we have obtained from you.

Right to Delete. Subject to certain exceptions, you may submit a verifiable request that we delete Personal Information about you that we have collected from you.

Right to Correct. You have the right to submit a verifiable request for the correction of inaccurate Personal Information maintained by us, taking into account the nature of the Personal Information and the purposes of processing the Personal Information.

Verification. Requests to know, correct, and delete Personal Information are subject to our ability to reasonably verify your identity in light of the information requested and pursuant to relevant CPRA requirements, limitations, and regulations. To verify your request to know, correct, or delete, please provide us with your current name, email address, and phone number in your request and we will reach out to you to obtain additional information, if necessary.

Right to Equal Service and Price. You have the right not to receive discriminatory treatment for the exercise of your CPRA privacy rights.

Shine the Light. You may request information once per calendar year about our disclosures of certain categories of Personal Information to third parties for their direct marketing purposes. Such requests must be submitted to us in writing using the Contact Information section below.

Submit Requests. To exercise your rights under the CPRA, send an email to ca-dataprivacy@infinera.com or call us at +1 (800) 881-0259. Please be sure to explain which right you wish to exercise and provide the verification information listed above in the content of your request.

Authorizing an Agent. To authorize an agent to make a request to know, correct, or delete on your behalf, please send a written authorization signed by you and the authorized agent to ca-dataprivacy@infinera.com.

Do Not Track

There is no accepted standard on how to respond to Do Not Track signals, and we do not respond to such signals.

Contact Information

If you have any questions, comments, or concerns about our processing activities, or you would like to exercise your privacy rights please email us at ca-dataprivacy@infinera.com, call us at +1 (800) 881-0259, or write to us at:

Infinera Corporation Attn: Legal Department, 6373 San Ignacio Avenue, San Jose, CA 95119.

Last Reviewed and Updated: [May 16, 2023]